

Job description

Job title:	Communications Team Administrator	Team:	Communications
Reporting to:	Communications Team Manager	Contract:	Term time including 5 inset days (39 weeks)
Grade:	Grade 6	Hours/week	37 hours

Main purpose of the role

To support colleagues across school by anticipating and providing administrative support services. All members of the communications team will provide core support for general administration (e.g. using SIMS database, letters, files, phone calls, CCTV); take duties in main reception, Student Services reception, first aid, reprographics, withdrawal room; the preparation and staffing of school events, work-experience visits/calls; and the preparation, delivery and invigilation of examinations.

Within the communications team are six administrative posts, each with a specific responsibility in addition to its core support: the current vacancy is

- Administrative support to House Leaders.

The Administrator may be deployed in any of the following areas

1. Work experience /careers
2. Administrative support to Sixth Form
3. Administrative support to SEND
4. Administrative support to House Leaders
5. Using SIMS for managing student information and assessment data
6. Administrative support with examinations
7. Administrative support to leadership team.

Principal responsibilities

Typical duties are:

- Deliver administrative support to the school community for each specific responsibility. The current vacancy includes among other duties: updating databases, running database reports, scheduling activities, helping students with queries
- Assist with the shared duties of the school's Communications Team
- Carry out other duties relating to the core purpose of this job specification as required.

It is the responsibility of each member of staff to safeguard and promote the welfare of all young people he/she is responsible for, or comes into contact with, in the school

Person Specification	Administrator Criteria
Qualifications & Training	<ul style="list-style-type: none"> ● Minimum to GCSE (grade C/level 4 or above) including maths and English ● First Aid trained (Emergency First Aid at Work) -or willing to undergo training
Skills / abilities	<ul style="list-style-type: none"> ● Care and attention to detail, and a methodical approach to work ● Good communication skills, including the ability to negotiate sensitively in order to complete tasks efficiently ● Good literacy and numeracy skills ● Good organisation skills and personal time management ● Confidence to assess situations and respond when no source of immediate advice is at hand ● Ability to recognise and respect confidentiality ● Flexibility as a team member ● An interest in career development while working in the post ● An interest in the education of young people
Knowledge	<ul style="list-style-type: none"> ● A good level of experience of PC applications in Windows/ Google Apps ● Experience with e-mail and of using the internet ● An interest in developing work-related IT systems
Experience	<ul style="list-style-type: none"> ● Demonstrable success in a similar post ● Experience of providing a responsive, customer-focused service on the telephone, face to face and in all correspondence ● Relevant experience of working in a complex organisation would be helpful

For all staff

You have specific responsibilities under Health & Safety legislation to ensure that you:

- Take reasonable care for your own health and safety, and that of others affected by what you do, or do not do
- Cooperate on all issues involving health and safety
- Use work items provided for you correctly, in accordance with training and instructions
- Do not interfere with or misuse anything provided for your health, safety or welfare
- Report any health and safety concerns to your line manager as soon as practicable

Matthew Arnold School is committed to safeguarding and promoting the welfare of children. The successful applicant will be subject to enhanced DBS check.

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